The Container Store, A Neighborhood Intelligence Company, Announces Restoration of Its Systems Following Cybersecurity Incident

November 20, 2026

Company Highlights Proactive Customer Protection Measures, Continued Store Operations and Established Risk Mitigation Policies

NASHVILLE, Tenn.--(BUSINESS WIRE)--Nov. 20, 2026-- Neighborhood Intelligence, Inc. (Nasdaq: NXH) today announced that its wholly owned subsidiary, The Container Store, has restored its website and systems following a cybersecurity incident this past weekend.

Upon detecting suspicious activity, the company immediately activated its established cybersecurity protocols and proactively suspended online order-taking at The Container Store to protect its customer information and its systems. All retail locations remained open, serving customers through alternative transaction-processing procedures.

Marcus Lemonis, Chief Executive Officer of Neighborhood Intelligence, commented:

“I am extremely proud of how our technology and operational teams responded. We made the deliberate decision to prioritize the protection of our customers and our systems while keeping our stores open and serving customers. Our established protocols, combined with the expertise of our outside partners, allowed us to respond with discipline and restore operations in a controlled manner. I want to thank our associates and partners for their exceptional work and our customers for their patience and continued support.”

As part of its established response protocols, the company engaged leading independent cybersecurity experts to assist with the investigation, containment and restoration efforts. Our investigation into this event is ongoing, however we do not believe that this incident impacted the security of any customer financial data because The Container Store does not store or maintain consumer financial or payment information.

The company also maintains established risk mitigation procedures and business interruption insurance coverage designed to help manage operational and financial exposure associated with incidents of this nature.

The incident was isolated to The Container Store. We expect a minimal impact on consolidated revenue for the quarter, with any impact on profitability expected to be mitigated by our business interruption insurance. The company’s other businesses, including Bed Bath & Beyond, Overstock, buybuy BABY and Kirkland’s, remained unaffected. The company continues to expect sequential revenue growth in the fourth quarter.

About Neighborhood Intelligence, Inc.

Neighborhood Intelligence (Nasdaq: NXH), previously Bed Bath & Beyond, Inc., is a data and technology company organized around three interconnected pillars: Omni-Channel Retail, Home Services and Home Ownership. Its portfolio includes Bed Bath & Beyond, Overstock, buybuy BABY, Kirkland’s, The Container Store, Elfa and Closet Works, along with its expanding Home Services and Home Ownership businesses. The Company also includes a blockchain asset portfolio inclusive of tZERO, GrainChain, and other assets. For more information, please visit neighborhoodintelligence.com.

Cautionary Note Regarding Forward-Looking Statements

This press release contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. All statements other than statements of historical fact are forward-looking statements, including, but not limited to, statements regarding: the cybersecurity incident affecting The Container Store (the “Incident”), including its nature, scope and impact and the status and expected findings of the Company’s ongoing investigation; the Company’s belief that the Incident did not impact the security of customer financial data and was isolated to The Container Store; the restoration of The Container Store’s website and systems; the expected impact of the Incident on the Company’s consolidated revenue, profitability, results of operations and financial condition; the availability, amount and timing of recoveries under the Company’s business interruption and other insurance coverage and the extent to which any such recoveries may mitigate the impact of the Incident; the effectiveness of the Company’s cybersecurity protocols and risk mitigation procedures; and the Company’s expectation of sequential revenue growth in the fourth quarter.

Forward-looking statements are based on management’s current expectations, beliefs and assumptions and on information currently available to the Company, including the preliminary findings of an investigation that remains ongoing. Forward-looking statements are neither promises nor guarantees of future performance and are subject to known and unknown risks, uncertainties and other important factors, many of which are beyond the Company’s control, that may cause actual results, performance or

achievements to differ materially from those expressed or implied by the forward-looking statements. These risks, uncertainties and factors include, but are not limited to: the possibility that the ongoing investigation identifies additional information regarding the nature, scope, duration or impact of the Incident, or that the Incident affected other systems or businesses of the Company; the Company's ability to fully remediate the Incident and to prevent, detect and respond to future cybersecurity incidents; further disruption to The Container Store's e-commerce operations, store operations, supply chain or other business processes; costs and expenses related to the investigation, remediation, notification obligations, legal and advisory services, and enhancements to the Company's cybersecurity measures; the possibility that the Company's insurance coverage is insufficient to cover all losses and expenses related to the Incident, is subject to deductibles, retentions, exclusions or limits, or is disputed or delayed by insurers; claims, litigation, regulatory inquiries, investigations or enforcement actions arising out of the Incident, and any resulting fines, penalties, settlements or other liabilities; reputational harm and any resulting loss of customer confidence, traffic or sales; the Company's ability to achieve its revenue and profitability expectations for the fourth quarter and beyond; and the other important factors discussed under the caption "Risk Factors" in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2025, as such factors may be updated from time to time in the Company's subsequent filings with the Securities and Exchange Commission (the "SEC"), including its Quarterly Report on Form 10-Q for the quarterly period ended September 30, 2026, which are available on the SEC's website at www.sec.gov.

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